

# Y.E.S. Your Elevator Service



## Who is Y.E.S.?

We are wholly employee owned company founded by a core group of highly tenured and educated elevator and stairway elevator professionals. Every person you will ever have contact with has years and years of experience.

Every local technician and customer service representative is an owner. This gives you a level of service that is matched by none.

Although you enjoy the benefits of local ownership you also enjoy the benefits of a much larger and deeper organization. This is realized by the 5 state coverage area of Y.E.S. and the substantial support of all the areas falling under one corporate umbrella.



# Are we qualified?

We take pride in the fact that not only our technicians but our customer service representatives hold certification and extensive training in all the systems that exist in our territories.

We are certified and authorized in the following brands and models;

Stannah

300-450 series and 260 series

National Wheelovator

Destiny

The Elevator Company/Advanced Lifts

Revolution, Bonneville, Epic

Cemco

CMR Series

Waupaca

Access Industries

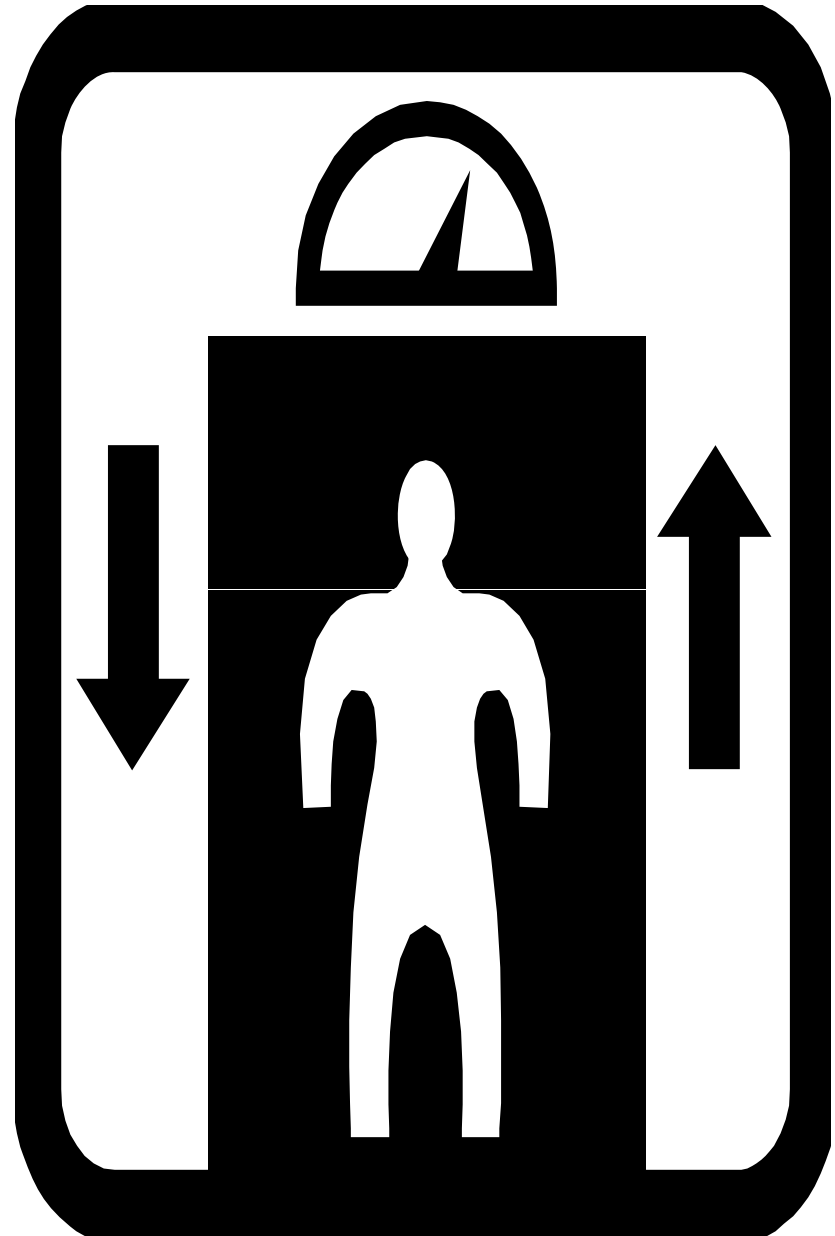
LEV, Chaparral

We are also certified and qualified with many other pieces of equipment but the listed units make up 90% of the equipment within our territories.



## What Do we do?

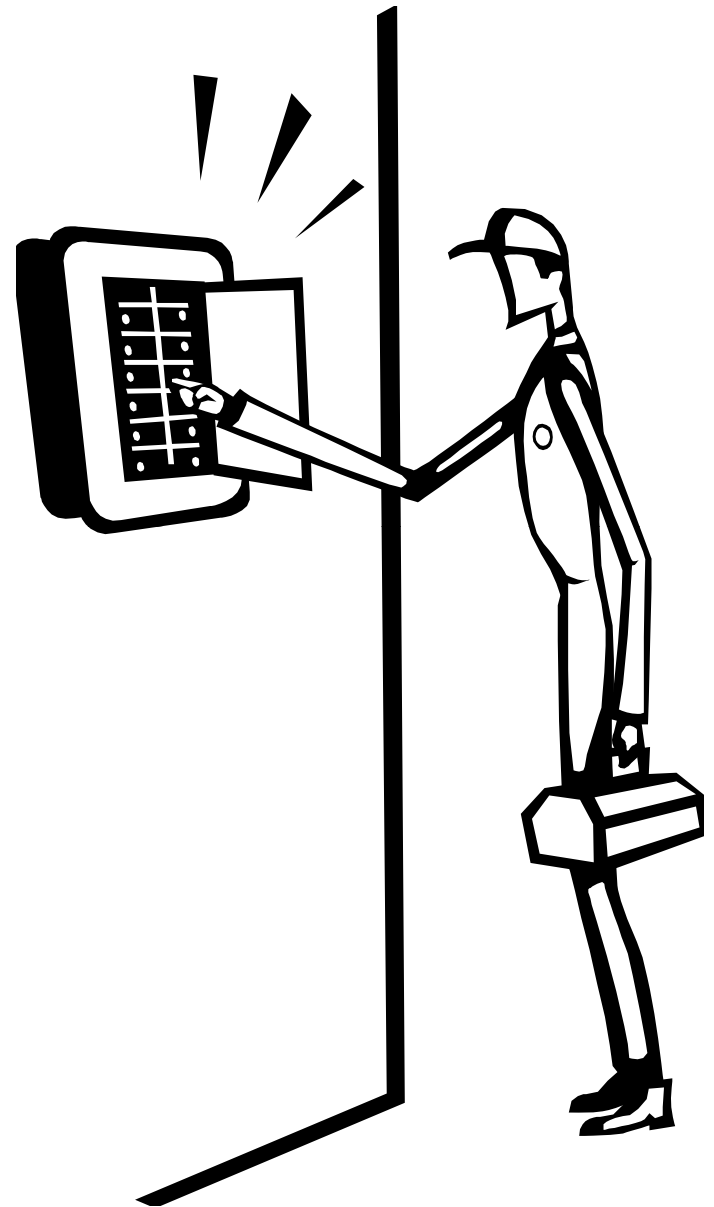
- We keep you and your investment safe. It truly is that simple. An elevator system that is properly maintained is the best path to trouble free safe operation.
- We show up on time. We know your time is valuable and we respect it.
- We work clean and always wear shoe covers.
- We never use offensive language.
- We always provide clear and concise documentation.
- Our representatives are never threatening in their dress or their habits.



# What is elevator Maintenance?

Elevator Maintenance has 3 categories

1. Safety systems; our number one priority is to adjust and test ALL of the safety systems. From free fall protection to door safety systems. Even a Stairway elevator has critical systems that prevent free fall and pinching or crushing incidents. Maintenance assures the safety systems will work when you need them and always provide peace of mind.
2. Ride quality and general performance;  
We work diligently on our visits to simulate all forms of use and observe and adjust the systems to operate the way they were designed.
3. Cleanliness: There are areas on the elevating equipment as a home owner you just cannot get to safely or effectively. We vacuum, dust , remove insects or other pests, clean the glass (if equipped) and generally make sure there is cleanliness throughout. One of the biggest cause's of elevator system failures is attributed to foreign material working its way into the complicated electronic systems, pulley, and roller systems.



## What about my original factory warranty?

Y.E.S. is able to honor all of the different manufacturers warrantees. Due to our broad certifications ,we are able to make sure any and all of your warranties are honored. This applies even if the equipment may or may not have been purchased from Y.E.S.

## What if the company I bought the equipment from is no longer in business.

Sedgwick, The Elevator Company/Advanced Lifts and Vertech industries fall into the short list of these manufacturers. The advantage to you as a homeowner is we have strong relationships with the manufacturers of all the components used to manufacture these elevators. In as much, the original manufacturers of the motors, gearboxes, electronics and all of the major warranty type components have made agreements with Y.E.S. to honor their originally extended warranty.

So we say Y.E.S we will honor your remaining warranty's

